

CLICKTOOLS RELEASE OVERVIEW

November 2017

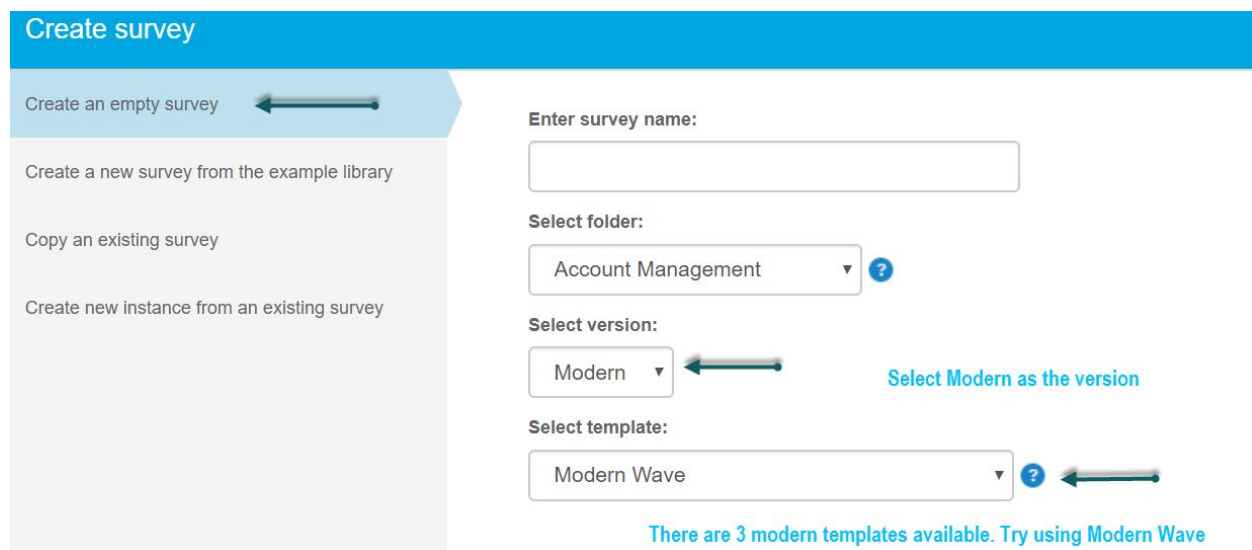
Beta release of Clicktools New Responsive Survey UI

Date: Sunday Nov. 19th 5.00-5.30 am GMT (12:00 am EST/ Saturday 18th Nov. 9:00 pm PST)

Improve Survey UI presentation. Provide modern, beautiful, responsive surveys.

This weekend's release will introduce you to our new engaging and device responsive question types. The new functionality will help our customers create surveys that are more visually appealing and easier to respond to.

It's easy to start using the new question types! From the "create new survey" screen select "create an empty survey". Choose modern in the "select version" drop down. Under the "select template" drop down, we have provide three responsive templates for you to try. Modern Wave, Modern Blue and Modern Basic.



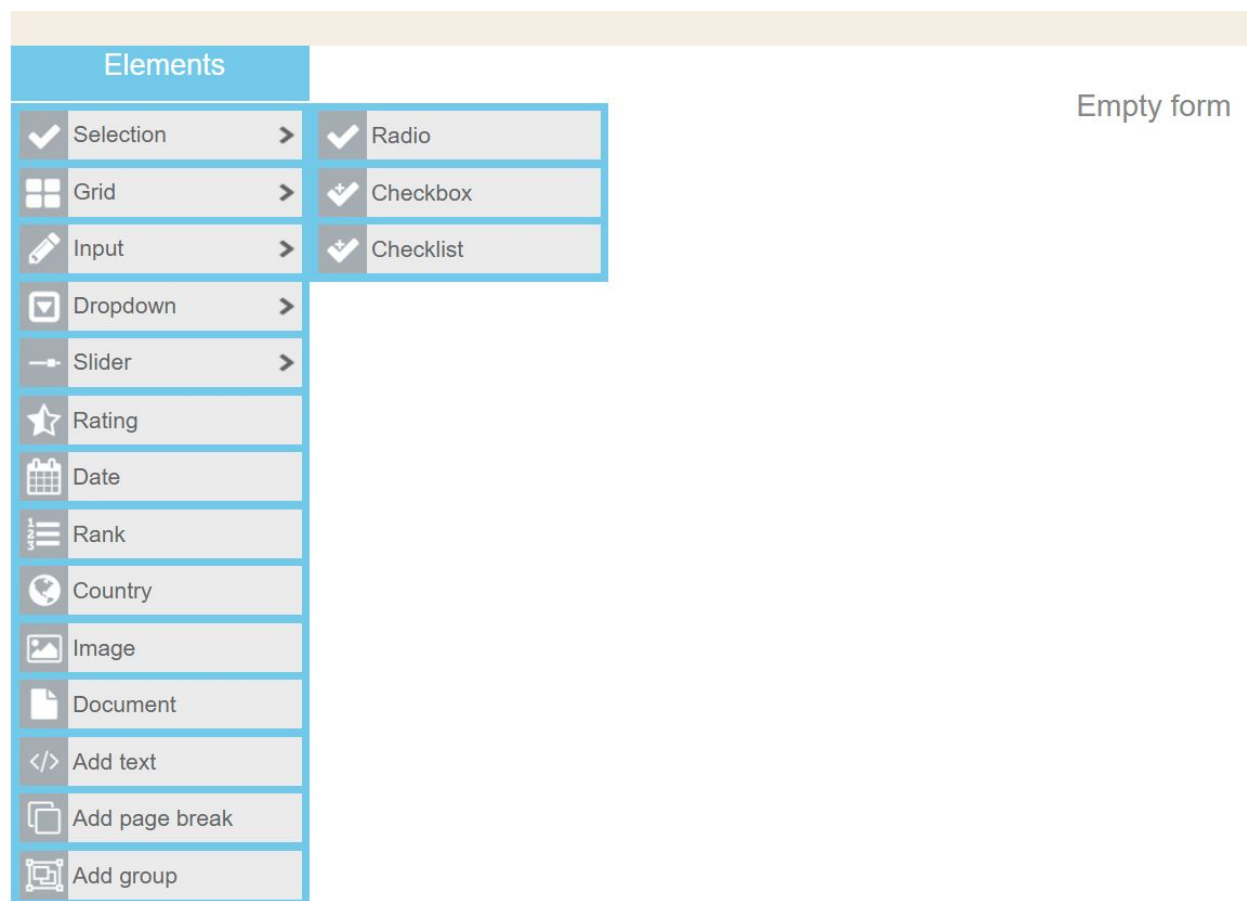
The screenshot shows the 'Create survey' interface. On the left, there is a sidebar with four options: 'Create an empty survey' (highlighted with a blue arrow), 'Create a new survey from the example library', 'Copy an existing survey', and 'Create new instance from an existing survey'. The main area contains the following fields:

- Enter survey name:** An empty text input field.
- Select folder:** A dropdown menu with 'Account Management' selected and a help icon.
- Select version:** A dropdown menu with 'Modern' selected and a blue arrow pointing to it. A blue link 'Select Modern as the version' is next to it.
- Select template:** A dropdown menu with 'Modern Wave' selected and a help icon. A blue arrow points to it. Below this field is a blue link: 'There are 3 modern templates available. Try using Modern Wave'.

The modern question type builder will allow you to select the new question types to create your survey.

Se

lect the question type to add the survey, once added you will be able to edit the content like you do in the classic builder. Once the survey is created you would map and deploy the survey as you would any other survey.



Elements	
<input checked="" type="checkbox"/> Selection >	<input checked="" type="checkbox"/> Radio
<input type="checkbox"/> Grid >	<input checked="" type="checkbox"/> Checkbox
<input type="checkbox"/> Input >	<input checked="" type="checkbox"/> Checklist
<input type="checkbox"/> Dropdown >	
<input type="checkbox"/> Slider >	
<input type="checkbox"/> Rating	
<input type="checkbox"/> Date	
<input type="checkbox"/> Rank	
<input type="checkbox"/> Country	
<input type="checkbox"/> Image	
<input type="checkbox"/> Document	
<input type="checkbox"/> Add text	
<input type="checkbox"/> Add page break	
<input type="checkbox"/> Add group	

Empty form

This is a beta release. As such, there are some features that are not currently supported with the modern surveys. Please rest assured that we are working very hard on providing all of the features and functionality that you are accustomed to using with the classic surveys.

List of supported features currently available in BETA

Top question types implemented. 21 question types supported	Radio, Checkbox, Checklist, Multi-radio, Multi-checklist, Dropdown, List, Multi-dropdown, Slider, Multi-slider, Percentage, Multi-percentage, Numeric, Multi-Numeric, Text, Multi-Text, Essay, Date, Rank, Country, Document
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Question conditions work	
Different templates work	We can only assert that Modern Wave, Modern Blue and Modern Basic work responsively.
Random ordering works	
Auto Sync works	
Device and Contact conditions work	

List of unsupported features currently unavailable in BETA

Question Types that are coming soon	Rating, Image, Script
"Other" option	The Other field option which is available in the content tab of the question editor will not work with the beta release. Please follow the instructions list in the help link below on how to use a text field to collect the other field data. https://clicktools.force.com/s/article/Mapping-synchronizing-Other-responses-into-CRM
English language only	Currently does not support multi-language
Translations	Translations will not be generated
Question Validations	The Validation tab is used to ensure the response entered by a Respondent conforms to a certain criteria. Validations will not be referenced in the current beta release.
Copy Content	

Alternative Values	The Alternative Values option which is available in the content tab of the question editor will not work with the beta release. Alternative Values are used in calculated means and Dashboards.
Entry/exit actions	Entry or Exit actions will not be generated
Master/Subsets do not work	Cannot create surveys to utilize with Clicktools dashboards
Piping	Cannot pipe answers into questions
Custom URL support	Cannot use custom URLs
Not storing MetaData from the survey respondent	Moving forward Clicktools will have the ability to track information related to the question response. Information such as Time of day, Device, O/S, Geolocation, and Browser Language. During this first phase of the beta release we will not be collecting this information for the responses.